

HC-One Limited

Chaseview Nursing Home

Inspection report

Water Street
Chase Terrace
Burntwood
Staffordshire
WS7 1AW

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17 August 2020

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27 August 2020

Tel: 01543672666

Website: www.hc-one.co.uk/homes/chaseview

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chaseview Nursing Home provides personal care and nursing care to up to 60 older people. At the time of our inspection the service was supporting 45 people, some of whom were living with dementia.

We found the following examples of good practice.

- The registered manager had supported other local care homes by signposting them to government guidance and sharing examples of good practice during the pandemic.
- The management team had developed flexible yet safe visiting arrangements for people receiving end of life care to ensure people can spend time with their loved ones.
- The provider had set up an app where the management team can effectively monitor PPE, testing and staff well being daily.
- The provider had set up a direct line for relatives to contact them with queries or concerns around visiting the home and COVID-19.
- The management team supported staff wellbeing by purchasing regular treats for staff to lift their moods and thank them for their continued dedication.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Chaseview Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 17 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.