

Boucherne Ltd

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Inspection report

30 Holloway Road
Heybridge
Maldon
Essex
CM9 4SQ

Date of inspection visit:
11 March 2021

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09 April 2021

Tel: 01621855429

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Boucherne Limited is a residential care home for up to 24 older people. On the day of our inspection, there were 18 people living in the service.

We found the following examples of good practice.

People's wellbeing was being supported by good contact with family and friends. The benefits of these visits helped people's mental health.

There were clear arrangements at the entrance to the building and at other key areas to minimise the risk of infection.

Staff employed at the service had received training on infection prevention and the correct use of personal protective equipment (PPE). PPE was available and accessible.

The service was well maintained and visibly clean. Schedules were in place to show that regular cleaning was undertaken.

The provider was following the government guidance on whole home testing for people and staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the findings below.

Inspected but not rated

Boucherne Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured people were protected as the provider was in the process of updating their infection prevention and control policy and procedure to reflect current Government guidance.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. This was because we observed contamination risks in communal areas. The registered manager acted swiftly to remedy these and update their policy and procedure accordingly, with clear guidance for staff to follow.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Audits undertaken needed to be more robust to ensure a comprehensive overview of contamination and cleaning processes.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

We have also signposted the provider to resources to develop their approach.