

Bayswift Limited

Chegworth Nursing Home

Inspection report

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Cheam
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Date of inspection visit:
25 February 2021

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10 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chegworth Nursing Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. The service is registered to provide accommodation, nursing and personal care for up to 43 people. At the time of our inspection there were 43 people living in the service.

We found the following examples of good practice.

The provider had developed new ways of recording observations about people's health which were shared with healthcare professionals in advance of appointments. This had reduced the need for external visitors to the home and had facilitated smooth virtual consultations with healthcare professionals.

The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread COVID-19. They sent information to visitors about the procedures to follow during a visit.

The provider had made a visitor area on entrance with handwash facilities since the pandemic to perform visitor screening and to wear PPE before entering the service. All visitors had to complete a visiting form on arrival, and had their temperature checked. The provider had a clear screen in the visitor area for visitors to speak to people living in the service. A COVID-19 lateral flow test was undertaken for visitors of people on end of life care as they were allowed inside the service. This was to ensure the safety of staff and people. People were supported to see their visitors in the front car park, or when this was not possible people were supported to speak to their families on the phone or via video call.

To ensure the well-being of people the provider had employed an activities co-ordinator who regularly organised individualised and group activities.

The provider had an admission process in place. People had a COVID-19 swab test within the last 24-48 hours prior to being admitted into the service and they were isolated for 14 days following admission to reduce the risk of transmission of the virus.

The provider had set-up donning and doffing personal protective equipment stations across the care home. Our observations during the inspection confirmed staff were adhering to PPE and social distancing guidance.

The provider had ensured staff who were more vulnerable to COVID-19 had been assessed and plans were in place to minimise the risk to their health and wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Chegworth Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.