

# Wellburn Care Homes Limited

# Rosevale

## Inspection report

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Date of inspection visit:  
26 September 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Rosevale is a care home which provides personal care for older people who may be living with dementia. It is registered to support 44 people. At the time of our inspection, 33 people were using the service.

We found the following examples of good practice.

People's rights were promoted and upheld as people were supported to have regular visitors, though the flexibility of visits was not always effectively communicated. The manager confirmed they would ensure all visitors were aware of visiting availability. People could choose where they wanted their visits to take place based on their preference.

Staff appropriately wore personal protective equipment (PPE) to reduce the risk of spreading infection. Guidance was available for staff and visitors on how to use PPE.

The building was tidy and well maintained with regular cleaning of the service throughout the day.

The risk of infection for people was assessed on admission to the service and people were regularly monitored for signs and symptoms of infection. Isolation processes were implemented when required to control the risk of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rosevale

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 September 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was supporting people living at the service to minimise the spread of infection.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was responding effectively to risks and signs of infection.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider's visiting policy reflected current guidance and people were supported to have visits from their families and friends. The provider had informed people's families and friends of visiting arrangements. However, some relatives were not aware of flexible visiting arrangements. The manager advised they would take further action to ensure all visitors were aware of visiting availability. In the event of an outbreak of COVID-19, alternative arrangements were in place to support people to maintain their important relationships.