

Angelina Care Limited

Angelina Care

Inspection report

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Penge
London
SE20 7QP

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Date of inspection visit:
16 February 2021

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04 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Angelina Care is a care home that provides residential care support for up to 12 people living with mental health conditions. There were 12 people living at the service at the time of our inspection.

We found the following examples of good practice:

Visitors, including health and social care professionals were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to follow national guidance on wearing personal protective equipment (PPE) and social distancing. Arrangements were in place for some relatives to visit people at the home. The manager sought and followed advice from the community mental health team and Public Health England, and this ensured that these people could maintain links with family members in a safe way. Other people maintained contact with family members through video and telephone calls.

The provider had appropriate arrangements to test people and staff for COVID 19 and was following government guidance on testing. The provider ensured all staff had received training on COVID 19, infection control and the use of Personal Protective Equipment (PPE). We observed staff wearing appropriate PPE and were socially distancing throughout our visit. Black, Asian and Minority Ethnic COVID 19 risk assessments were carried out with staff to ensure they could work safely at the home. The registered manager told us the provider paid for taxis to transfer staff to and from the home to minimise the risk of the spread of infection when travelling.

The home was following the current government guidance in relation to infection prevention and control. We saw the home was clean and hygienic throughout. The service had business continuity and COVID 19 contingency plans in place that made provisions for safe care in the event of an emergency, or outbreak of COVID 19. The manager and staff worked closely with health and social care professionals to provide good care outcomes for people using the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Angelina Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.