

# Abbeyfield Society (The) Bradbury House

## Inspection report

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Date of inspection visit:  
22 October 2020

Date of publication:  
10 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Bradbury House is a residential care home providing personal and nursing care for up to 21 people aged 65 and over in one adapted building. There were 20 people living at the service when we visited.

We found the following examples of good practice.

- The provider had been proactive in identifying the risks from COVID-19. This had included the early introduction of restrictions on visitors to the service. They had also purchased additional personal protective equipment, (PPE), before the national disruption of supplies.
- The home had set up an infection control (IPC) station in entrance so all visitors could be monitored and risk assessed. This included a declaration and a digital temperature check.
- The registered manager had agreement from the provider to keep a vacancy so they had a spare room for staff to use to change into and out of their uniforms and access to a shower.
- The provider had made a nation-wide decision to provide all staff with a hot main meal free of charge to reduce the need for staff to leave the building to get lunch. They were also keen to acknowledge the hard work and dedication of staff. Staff had received a £100 gift voucher and a card from the Chief Executive. This all helped staff to feel valued and supported and staff turnover was very low. The home had no need to use agency staff. This again helped to reduce the risks of the spread of the infection.
- The registered manager had followed national guidance on visiting from relatives and others. Contractors who needed to replace a central heating boiler had been given a separate entrance and dedicated toilet facilities.
- Regular garden visits had been set up on an appointment system and as the weather deteriorated an unused day centre attached to the home was set up with perspex screens, wipe down furniture and enhanced cleaning to allow visits to continue. For those people who were struggling to use mobile phones the provider was purchasing large TV screens set up on mobile trolleys to take round to people so that they could speak to their relatives. The sound quality and picture was much improved for people with hearing and sight impairments.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We always only asked the following question of the five key questions we normally ask of services.

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Bradbury House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 22 October 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.