

HC-One Oval Limited

# Branston Court Care Home

## Inspection report

Branston Road  
Burton On Trent  
Staffordshire  
DE14 3DB

Tel: 01283510088

Date of inspection visit:  
17 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Branston Court provides accommodation with personal and nursing care for up to 45 people who may have a mental health condition such as dementia. At the time of this inspection there were 38 people using the service.

We found the following examples of good practice

- The provider had sent personalised letters to people's family members to support them to keep in touch with their relatives. Staff also used technology to help family and friends keep in touch, such as video calls.
- Staff used pictures to support people's understanding where they had difficulty as staff were wearing masks.
- All staff changed into their uniforms on site and before leaving the service, and they had been given tote bags (donated by the local community) to carry their uniform in and out of the home to avoid potential infection transmission.
- The service had purchased plastic coverings for the clean clothes trolley to reduce the risk of cross contamination.
- Discussions were held with staff to reduce their anxieties and also with high risk groups such as BAME staff to ensure their safety when supporting people. The provider had a counselling service for staff to access if required.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 17 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.