

Heritage Manor Limited

Abberton Manor Nursing Home

Inspection report

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18 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

This service

Abberton Manor Nursing Home is registered to provide accommodation and care for up to 26 people in one adapted building, some of whom may be living with dementia. There were 16 people living at the service at the time of our inspection.

We found the following examples of good practice.

- At the time of the inspection, visits were not taking place. The service had looked at methods to keep people in touch with loved ones and the community. There was a screened off area of the service, which was well ventilated and could be easily be sanitised which could support face to face meetings when the current restrictions are eased.
- Staff were observed adhering to social distancing and signage was in place at various points around the service.
- Suitable plans were in place to care for people who were symptomatic or COVID-19 positive and to protect others living in the care home in the event of an outbreak.
- Social distancing between people was promoted and maintained wherever possible .
- To mitigate the impact of isolation, meaningful activities were provided.
- The service routinely tested people and staff. New admissions were isolated to help prevent the spread of infection.
- Good examples of Infection and prevention control began from the moment that staff arrived at work, where they would enter the separate donning/doffing area and remove the clothes that they travelled to work in to prevent contamination.
- The deputy manager saw routine and regular testing as vital, especially with the risk of asymptomatic spread.
- The service was clean and hygienic.
- Staff had received training in infection prevention and control practice.

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met infection prevention and control guidelines.

Inspected but not rated

Abberton Manor Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Systems needed to be put in place for there to be a clear delineation of risk zones, with regard to cups, cutlery, crockery, and laundry.
- Should there be an outbreak of COVID 19 in the future, ventilation should be increased.

We have also signposted the provider to resources to develop their approach.