

Cuerden Developments Ltd

Cuerden Developments Limited - Appleby Court

Inspection report

Appleby Court
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Wigan
Lancashire
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Date of inspection visit:
25 February 2021

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10 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Appleby Court is a care home which can accommodate up to 61 older people who need residential or nursing care across two floors. Communal rooms and dining areas are situated on both floors offering people a choice of areas to use. At the time of our inspection 54 people were living at the service.

We found the following examples of good practice.

The service had updated their policies and procedures to ensure infection prevention and control (IPC) processes were robust. All visitors had their temperatures checked, asked about any COVID-19 symptoms and were required to complete a 'track and trace' form, in order to contact visitors should there be an COVID-19 outbreak after their visit.

Donning and doffing stations were situated in the service and personal protective equipment (PPE) was available throughout the building. Staff had designated areas to change into their uniforms and all staff had received training in IPC and PPE in relation to COVID-19. When agency staff were required, the same staff member was block booked, had their temperature taken and tested for COVID-19 upon arrival to work. People and staff received regular COVID-19 tests.

The service was conducting regular infection control audits, to ensure infection prevention and control (IPC) processes were robust. Cleaning processes had increased throughout the service and cleaning products had been confirmed as suitable to tackle COVID-19. High touch surfaces were regularly cleaned, and checklists were in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.