

Bondcare (London) Limited

Meadowbrook Care Home

Inspection report

Meadowbrook Court, Twmpath Lane
Gobowen
Croesoswallt
SY10 7HD

Tel: 01691653000

Date of inspection visit:
23 August 2023

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06 October 2023

Ratings

Overall rating for this service

Good 

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadowbrook Care Home is a care home providing personal and nursing care to a maximum of 69 people. At the time of the inspection, 61 people were using the service including people living with dementia. Accommodation is provided in one purpose-built building consisting of three units at ground floor level.

People's experience of using this service and what we found

People felt safe living at the home and with the staff who supported them. Risks to people were assessed and there were plans in place to mitigate risks.

Rating at last inspection

The last rating for this service was good (published 13 January 2023).

Why we inspected

We undertook this targeted inspection to check on a specific concern we had about the care and welfare of people. The overall rating for the service has not changed following this targeted inspection and remains good.

We use targeted inspections to follow up on Warning Notices or to check concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

Follow up

We will continue to monitor information we receive about the service, which will help inform when we next inspect.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question good. We have not reviewed the rating as we have not looked at all of the key question at this inspection.

Inspected but not rated

Meadowbrook Care Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

This was a targeted inspection to check on a concern we had about the management of risks at the service.

Inspection team

The inspection was carried out by 2 inspectors.

Service and service type

Meadowbrook Care Home is a 'care home'. People in care homes receive accommodation and nursing and/or personal care as a single package under one contractual agreement dependent on their registration with us. Meadowbrook Care Home is a care home with nursing care. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Registered Manager

This service is required to have a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

At the time of our inspection there was a new manager who was in the process of being registered.

Notice of inspection

The inspection was unannounced.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority. The provider was not asked to complete a Provider Information Return (PIR) prior

to this inspection. A PIR is information providers send us to give some key information about the service, what the service does well and improvements they plan to make. We used all this information to plan our inspection.

During the inspection

We spoke with 3 people who lived at the home about their experience of the care provided. We spoke with 2 members of staff which included the manager and regional manager. We looked at 6 care plans and records relating to health and safety and the management of the home.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm. At the last inspection this key question was rated as Good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about. The purpose of this inspection was to explore the specific concerns we had about Meadowbrook Care Home. We will assess all of the key question at the next comprehensive inspection of the service.

Assessing risk, safety monitoring and management

- The provider had systems in place to protect people from risk. Personalised risk assessments had been written for the people living there covering a range of risk including eating and drinking, skin care and mobility.
- There were systems in place to ensure people were protected from the risk of fire. Fire detection and alarm systems were checked each week, staff received training in fire safety and a fire risk assessment was in place. Each person had a personal evacuation plan which detailed the support they needed should they need to be evacuated in the event of an emergency.
- There were regular checks on the environment and equipment used by people had been regularly serviced to ensure they remained safe for people to use.