

Hope Care Limited

Claremont Care Home

Inspection report

6 Lower Northdown Avenue
Margate
Kent
CT9 2NJ

Tel: 01843225117

Website: www.hopecare.co.uk

Date of inspection visit:
30 November 2020

Date of publication:
17 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Claremont Care Home is a residential care home providing personal care to 13 people. The service can support up to 17 people.

We found the following examples of good practice.

- There was prominent signage and instructions to explain new procedures in place, such as the use of personal protective equipment (PPE).
- Staff supported people to use the communal areas of the service in a way which supported social distancing.
- When staff had to isolate and were worried about infecting loved ones the provider organised alternative accommodation to reduce the risk of cross infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Claremont Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.