

Kent County Council

Broadmeadow

Inspection report

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21 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Broadmeadow is a purpose-built care home service and provides intermediate care, short term respite and dementia care. The service has 43 bedrooms and 5 flats situated over two floors. At the time of inspection there were 14 people living at the service.

The proposed designated care setting is for eight people. It had its own external entrance, an enclosed outdoor area and a large indoor communal area which several people could use at one time whilst being socially distanced.

We found the following examples of good practice.

- Visitors were given individual personal protective equipment (PPE) packs. Visits had to be prearranged with the service.
- Staff had created activity packs for residents who were isolating to help to keep them occupied during their stay. There was also support available to enable people to keep in regular contact with friends and family.
- Communication cards were available in several languages to help people with hearing difficulties understand what staff wearing face masks were saying.
- There was a separate staff team already in place for the isolation unit caring for people who had just arrived at the service. The registered manager planned to use some of this staff team for the designated care setting.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 October 2020 and was announced.

Is the service safe?

Our findings

S5.How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.