

Anchor Hanover Group

Clayburn Court

Inspection report

Clayburn Road
Peterborough
Cambridgeshire
PE7 8LB

Tel: 03001237235

Date of inspection visit:
16 February 2021

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03 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Clayburn Court accommodates up to 64 older people, some of whom have dementia in a three-storey building. There were 32 people living at the service during this inspection.

We found the following examples of good practice.

In line with government guidelines external health and social care visitors had a series of checks completed before admission into the home.

End of life visits were organised with a family member accessing their relatives room using the nearest entrance /exit so they did not have to walk through the home. This reduced the risk of them encountering staff and other people living at the home.

A family meeting is held each month via zoom to discuss the service, COVID-19 restrictions and updates including vaccinations. A weekly newsletter is also sent to all families to keep them up to date.

The registered manager told us that the building had been zoned into different areas during the recent outbreak.

Staff changed into their uniform and put on their personal protective equipment (PPE) before starting work. There was an area for staff on each of the floors for changing and also for taking their breaks individually

The home visited looked clean. The registered manager told us it is everybody's responsibility to ensure that frequently touched areas such as handrails, chairs, tabletops, handles and furniture are cleaned regularly throughout the day. This cleaning was observed during the inspection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clayburn Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.