

HC-One Limited

# Ash Grange Nursing Home

## Inspection report

80 Valley Road  
Bloxwich  
Walsall  
West Midlands  
WS3 3ER

Date of inspection visit:  
24 February 2021

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19 March 2021

Tel: 01922408484

Website: [www.hc-one.co.uk/homes/ash-grange](http://www.hc-one.co.uk/homes/ash-grange)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ash Grange is a nursing home that provides accommodation and personal care and support to a maximum of 42 people. The service provides care and support for older people some living with dementia. At the time of our inspection 17 people were living at the service.

We found the following examples of good practice.

People living at the home had individual visitor plans to make sure their social contact needs were met. Personalised photo cards with messages were sent to friends and relatives to help support wellbeing.

The provider utilised technology to maintain management oversight of COVID-19 test results and the vaccination status for staff and people living in the home. Information was uploaded on to a digital platform and risk rated to enable ongoing monitoring.

There was frequent cleaning of touch points and high traffic areas. Laminated signs displayed indicated when areas were last cleaned to provide assurance of a regular cleaning regime.

Staff compliance with infection prevention and control procedures was monitored through a process of competency assessments. This included observed practice and utilising technology such as an UV light device to monitor hand hygiene.

Staff wellbeing was promoted; individual meetings provided the opportunity to discuss concerns. External support was made available to staff who may benefit from it.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ash Grange Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. The policy did not include links and reference to supporting policies or national guidance. Individual policies viewed such as the policy for hand hygiene was not reviewed within the providers scheduled time frame.

We have also signposted the provider to resources to develop their approach.