

Abbey Lodge (Residential Home) Ltd

Abbey Lodge Residential Home

Inspection report

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Date of inspection visit:
18 November 2020

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11 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Abbey Lodge is a residential care home that accommodates up to 25 older people in one adapted building. Abbey Lodge is a large detached house situated in a residential area just outside Hythe. At the time of the inspection 20 older people and people living with dementia were living at the service.

People's experience of using this service:

The management team were following advice and guidance from other agencies about infection control and prevention and had updated staff practice accordingly.

Staff used personal protective equipment (PPE) appropriately and when people used equipment which could increase the risk of infection, staff had access to and used specific PPE and took the correct precautions. There were PPE 'stations' around the service to ensure PPE was readily at hand.

The management team had deployed agency staff who were only working at Abbey Lodge to ensure safe staffing levels were maintained. People were encouraged and supported to stay in their bedrooms to enable the service to manage the outbreak of COVID-19. People were offered reassurance and reminders of how to keep themselves and others safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Abbey Lodge Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 November 2020 and was unannounced.

Inspection team

The inspection was completed by one inspector.

Service and service type

Abbey Lodge Residential Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with CQC. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

What we did before the inspection

The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service

and made the judgements in this report.

During the inspection

We spoke with the deputy manager and we observed staff practice in relation to IPC and accessibility and storage of personal protective equipment.

After the inspection

We continued to seek clarification from the provider to validate evidence found. We looked at training data and IPC audit records.

Is the service safe?

Our findings

The purpose of this inspection was to check infection control measures and practices. We will assess all of the key question at the next comprehensive inspection of the service.

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.