

Nazareth Care Charitable Trust

Nazareth House - Northampton

Inspection report

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03 March 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Nazareth House Northampton is a care home providing accommodation and personal care for up to 50 people. There were 44 people living at the home at the time of our inspection.

We found the following examples of good practice.

People were supported by staff who had received infection prevention and control (IPC) training. Staff had their competencies assessed and reviewed regarding donning and doffing of personal protective equipment (PPE). All staff wore appropriate (PPE) and this was disposed of safely. Staff changed their clothes before and after each shift at the service.

The service was cleaned to a high standard, cleaning of all areas including high touch areas had been completed regularly throughout the day. The home was well laid out and supported social distancing. The home appeared clean with no odours.

The provider's infection control policy was being followed and the service adhered to additional best practice guidance. The registered manager completed regular IPC audits to maintain oversight and ensure correct procedures were in place and being completed. The service completed a programme of regular testing for people, staff and visitors according to Government guidance.

Risk assessments had been completed and mitigating strategies were in place for people and staff regarding individual risk factors of COVID-19.

The provider had an admissions policy in place, and we found evidence this was being followed. People were supported to self-isolate as required.

People were supported to stay in contact with friends and family. The service had a dedicated room for visiting and external areas to meet outside.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service

This inspection took place on 3 March 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

There was a booking system in place to ensure visitors were safely accommodated in the home. People could choose to see their family and friends in a dedicated visitor's room or in their bedrooms. There were no restrictions on how often people could receive visitors.