

Grace Care Service Limited

Burford Nursing Home

Inspection report

White Hill
Burford
Oxfordshire
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16 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Burford Nursing Home is a service registered to provide accommodation, personal and nursing care for up to 39 older people. There were 35 people living at the service at the time of our visit.

We found the following examples of good practice.

There was a safe system to manage visitors to the service. Infection control procedures were explained to visitors on arrival and their temperature was being taken at the time. If needed, visitors were provided with the appropriate PPE.

A visiting 'pod' in a form of a summer house situated in the garden was a new addition to facilitate safe visits. Where people received End of Life care they could be seen by their families after an individual risk assessment took place. The team utilised the use of technology to ensure people were able to stay in touch with their families via video or phone calls. The management team ensured good communication was maintained with people's relatives to inform them about changes to visiting guidance.

Significant consideration was given to the safety of the environment. We saw notices were placed advising how many people were to remain within each area to ensure social distancing. The team also upgraded their identification badges to include a picture, this enabled people to recognise them better whilst wearing masks or eye shields.

The provider had a safe system to ensure the risks in relation to new admissions were managed. The registered manager was aware of zoning and isolation arrangements and these would be followed if people were COVID-19 suspected or confirmed. A designated unit was identified to cohort people if needed.

Staff received infection control training and followed the most recent infection control guidance. Staff used personal protective equipment (PPE) as required. The provider ensured there was a sufficient stock of appropriate PPE available.

The management team ensured that people living at/in the service and staff had regular tests for COVID-19 in line with the good practice guidance and records of these were available. The process of vaccinating people and staff for COVID-19 was ongoing.

On the day of our visit the service was clean and fresh. The designated housekeeping staff team ensured the cleanliness and disinfection of any frequently touched surfaces of equipment as needed. The registered manager ensured regular infection control audits were being carried out and corrective action took place when required.

People benefitted from a committed and stable team of staff led by an experienced management team. The registered manager ensured individual assessments had been carried out with staff to ensure any individual

circumstances or health conditions were known and the appropriate support could be put in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Burford Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.