

Ashton Lodge Limited

# Ashton Lodge Nursing Home

## Inspection report

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Date of inspection visit:  
13 April 2021

Date of publication:  
30 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ashton Lodge is a care home. The service provides accommodation, nursing and personal care for up to 100 older people, some who may also be living with dementia. On the day of our inspection 76 people were living at the service.

We found the following examples of good practice.

The clinical lead had produced a video showing himself donning and doffing personal protective equipment (PPE). This played on a constant loop in the lobby area of the service to remind staff and visitors of the correct procedures. We saw staff wore their PPE correctly and it was evident this video as well as the other training staff had received had been effective.

People told us they did not like staff wearing their PPE, but accepted they had to and confirmed they always did. Staff said there had never been a shortage of PPE or cleaning products to assist them in keeping the service free from infection. Additional housekeeping tasks were introduced to ensure high-touch areas, such as handrails, door handles and light switches were cleaned more often.

Arrangements for people to visit their loved ones had been established and a choice of the type of visit was offered to relatives. Prior to that, the service had used several different platforms to enable people to speak and see their family members to ensure contact was maintained. On the day we observed people sitting in communal areas socially distanced, looking happy and well cared for.

The registered manager followed national guidance in respect of either people with a COVID-19 positive test, or people being newly admitted to the service. A specific isolation area had been established which was staffed by a dedicated cohort of nursing and care staff.

The service had access to enough testing facilities, and these were being carried out regularly. Prior to these being available the registered manager had undertaken anti-body tests on people and staff. This helped identify individuals who had COVID-19 but were not displaying symptoms and as such they were able to isolate people and staff.

Separate staff break and toilet facilities had been set up to reduce staff movement around the service. Staff said they felt supported by their team members and the registered manager and clinical lead had been "Fantastic" with the registered manager often out on the floor completing care tasks. In turn, the registered manager said they had received an enormous amount of support from the provider.

Further information is in the findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 13 April 2021 and was announced.

## Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.