

# Westwood Housing Association

# Burrell Mead

## Inspection report

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11 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Burrell Mead is a care home that provides accommodation and nursing care for up to 22 older people. At the time of the inspection 19 people were using the service.

We found the following examples of good practice:

All visitors, including health care professionals and essential staff, were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to follow national guidance on wearing personal protective equipment (PPE) and social distancing. The home was clean and hygienic throughout.

At the time of the inspection the home was following the current government guidance in relation to infection prevention and control. Although there were no relatives visiting people at the home, the manager and staff ensured that people could maintain links with family members and friends.

The provider had appropriate arrangements in place to help prevent the spread of COVID 19. They ensured all staff had received training on COVID 19, infection control and the use of PPE. Staff told us they felt safe working at the home. We observed staff wearing appropriate PPE and socially distancing throughout our visit. Staff told us the provider paid for taxis to transfer them to and from the home to minimise the risk of the spread of infection when travelling.

The provider had appropriate arrangements to test people and staff for COVID 19 and was following government guidance on testing. Black, Asian and Minority Ethnic COVID 19 risk assessments were carried out with people using the service and staff to ensure they could live and work safely at the home.

The service had business continuity and COVID 19 contingency plans in place that made provisions for safe care in the event of an emergency, or outbreak of COVID 19. The manager and staff worked closely with health and social care professionals to provide good care outcomes for people using the service.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Burrell Mead

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.