

Porthaven Care Homes LLP

Astbury Mere Care Home

Inspection report

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Astbury
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19 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Astbury Mere is a care home providing nursing and personal care to 44 people at the time of the inspection. The service can support up to 62 people.

We found the following examples of good practice:

All visitors to the service were appropriately monitored before they entered to ensure that the risk of introducing the Covid-19 virus was minimised.

The premises were clean and hygienic with cleaning schedules having been enhanced in response to the pandemic.

All staff had access to suitable personal protective equipment (known as PPE) such as disposable gloves, aprons and face masks, to ensure everyone's safety.

People who came to live at Astbury Mere were admitted safely and subject to initial self-isolation. Appropriate measures were in place to ensure that people did not feel isolated during this time.

Infection control policies were up to date and where actions were required to ensure compliance with hygiene standards; these were addressed.

People who used the service told us that they felt quite safe. We found a home-like and relaxed atmosphere throughout our visit. People who were living with dementia continued to have their needs met with attention made to their safety during the pandemic.

Staff felt a sense of achievement in their response to the pandemic and considered that positive teamwork at all levels had been fostered.

Relatives were complimentary of how the service had protected their relatives. They told us, "I give the care home 100001 percent. Nothing has been too much trouble for the staff during COVID. All staff from management, care staff and housekeepers- absolutely brilliant" and " All staff have worked hard to protect everyone and maintain as much contact as possible for relatives and their loved ones, I feel that I must express how grateful we are to the staff. Over Skype they have made our contact meaningful for us and [name]. They have also shown concern for us when we have been tearful and empathy at the emotional struggle this has been".

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Astbury Mere Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.