

Methodist Homes

Connell Court

Inspection report

20-22 Weld Road
Southport
Merseyside
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Website: www.mha.org.uk/care-homes/residential-care/connell-court

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10 March 2021

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25 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Connell Court is a residential care home registered to provide accommodation and personal care for up to 37 older people. At the time of this inspection there were 30 people living at the home.

We found the following examples of good practice:

- Staff were wearing the required levels of personal protective equipment (PPE) and they disposed of used PPE safely and in line with the relevant guidance.
- Measures were in place to minimise risk, including staff changing from their outdoor clothing and shoes at the start of each shift.
- The home had a COVID-19 testing programme in place ensuring that people living at the home and staff were tested regularly.
- Family and friends were supported to safely visit their loved ones, including testing pre-visit and the use of a dedicated room for visits.
- The provider had developed a booklet titled, 'Visiting a relative with dementia' for distribution to family and friends who may benefit from it.
- The mail received for people living at the home was held in a designated area for 72 hours before distribution.
- People living at the home were supported to sanitise their hands before meals. Staff cleaned mobility aids while people were having their lunch.
- The premises were clean and hygienic. Frequent cleaning was undertaken throughout the day.
- The manager held regular family and friends Zoom meetings which provided a forum for social engagement, and for the manager to share local and national updates.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Connell Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.