

Ourris Properties Limited

Autumn Gardens

Inspection report

73 Trent Gardens
London
N14 4QB

Tel: 02083442600

Date of inspection visit:
17 August 2020

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27 August 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Autumn Gardens is a care home and provides accommodation, personal and nursing care for up to 85 people, some of whom were living with dementia. At the time of this visit, 80 people were living at the home.

We found the following examples of good practice.

- The provider had compiled detailed guidance and information which was given to all visitors on arrival to the home. This ensured safe practices were followed throughout the entire duration of the visit. All visitors were screened for symptoms of COVID-19 and were provided with full Personal Protective Equipment (PPE). This enabled the service to protect people, staff and visitors.
- The service had an extensive garden area with shelter to allow safe visiting for families. However, at the time of the inspection, non-essential visiting to the home was restricted due to potential cases of infection recently reported within the home.
- The home primarily supported people from the Greek community and had translated all guidance leaflets and information packs into Greek so that people, relatives and visitors could have a better understanding of the processes in place around infection prevention and control.
- Staff were wearing full PPE in line with government guidance and the provider's policy and had received regular in-house training and updates on COVID-19, infection control and the use of PPE. Guidance for staff had also been translated into Greek.
- The provider ensured that they were abreast of and worked in line with the most current government, Department of Health, CQC and Local Authority guidance to enable them to continue keeping people safe and free from infection. The provider's policy and procedures informed and directed care delivery and staff support. These were reviewed and updated when required.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Autumn Gardens

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 17 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.