

Cobham Care Ltd

Avon Manor

Inspection report

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Date of inspection visit:
22 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Avon Manor is a residential care home providing personal and nursing care for up to 28 people in one adapted building. At the time of the inspection there were 28 people living at the home.

We found the following examples of good practice.

- The provider had constructed a COVID-19-secure visiting pod with floor to ceiling screens and windows where the visitor and resident access through different entrances. This was constructed in the grounds of the home so that visitors did not need to enter or pass through the care home. The pod had full Infection Prevention and Control (IPC) and Personal Protective Equipment (PPE) materials for visitors to use. The provider had installed a loop system which is an assistive listening device that allows people with sensory needs to communicate effectively.
- The home was limiting visitors to two per day to ensure that staff could manage this safely and effectively.
- Staff were supported to use PPE safely and creatively. For example, one staff member needed a specific type of disposable gloves, and these were sourced for them. A routine was agreed to ensure they could safely and effectively carry out their role.
- The registered manager has carefully considered the layout of the home in preparation for any potential outbreak. The contingency plan would effectively zone the home and staff could access and leave each zone without the need to enter areas that were affected by COVID-19 and areas that were not.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Avon Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.