

Akari Care Limited

Aycliffe Care Home

Inspection report

Burnhope
Newton Aycliffe
County Durham
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24 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Aycliffe Care Home is a care home registered to provide accommodation and personal and nursing care for up to 54 people. At the time of the inspection, 30 people were living there.

We found the following examples of good practice.

- Systems were in place to prevent visitors from catching and spreading infections. Only essential health and compliance visits could take place at the time of the inspection. Visitors were screened for Covid-19.
- Staff had undertaken training in infection prevention and control (IPC). Staff were seen wearing appropriate personal protective equipment (PPE). The home had sufficient supplies of PPE and staff were trained in its use.
- The home supported people and staff as far as possible with social distancing. Dementia friendly signs were on the wall to support people's understanding of the pandemic. Clear signage was in place throughout the home instructing and reminding staff of their responsibilities to ensure good practice was adhered to.
- The home carefully considered and supported the wellbeing of people and staff. One to one activities with people had increased to engage people and to minimise social isolation. People were supported and encouraged to have telephone and video contact with friends and relatives. Staff were able to access a number of wellbeing resources.
- Systems were in place to admit people safely into the home. People were isolated when needed.
- People and staff were regularly taking part in the Covid-19 testing programme.
- The home had robust IPC policies and risk assessments in place. The regional manager spoke positively about the strong team spirit which staff had shown.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Aycliffe Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.