

V.W. and Mrs J.A. Ewing

Ealing House Residential Care Home

Inspection report

86 Repps Road
Martham
Great Yarmouth
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Tel: 01493740227

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18 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ealing House is registered to provide accommodation and personal care for up to 17 people. At the time of inspection there were 17 people using the service. The majority of people using the service were older adults whose needs were associated with physical disability, dementia or long-term health conditions.

We found the following examples of good practice:

The service had been creative in ensuring people's social needs and mental well-being were fully considered during the pandemic. This included people creating quiz games, reminiscence therapy, and themed fun days for people to take part in. The provider had ensured that the availability of staff to deliver additional one to one well-being support was over and above the usual staffing levels.

People living in the home and staff were tested regularly for COVID-19 at the intervals stipulated by government guidelines.

The service was booking visitors in at a time that suited people and was spaced out to reduce the risk of potential infection transmission with other visitors. Visitors were also provided with appropriate personal protective equipment. A dedicated area had been arranged for visitors so they did not access any other areas of the building or come into contact with other people.

The service had a dynamic COVID-19 risk assessment in place, which meant that the most up to date government guidance could be added in according to changes. This was reviewed weekly.

The service had been proactive in securing good stocks of personal protective equipment (PPE).

Staff employed at the service had received training on infection prevention and control, COVID-19, and the correct use of Personal Protective Equipment (PPE).

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ealing House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.