

Eastbourne House Ltd

Eastbourne Care Home

Inspection report

5-7 Cobden Street
Darlington
County Durham
DL1 4JF

Tel: 01325384646

Date of inspection visit:
09 December 2020

Date of publication:
06 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Eastbourne Care Home is a residential home providing nursing and personal care mainly to older people and people living with a dementia. It can accommodate up to 41 people in one purpose-built building. There were 27 people using the service when we visited.

We found the following examples of good practice.

- Systems were in place to allow safe visiting. Visitors were screened before they could enter the building to reduce any potential infection risk. A visiting pod had been built to enable visitors to speak with their loved ones safely.
- Social distancing was encouraged, and changes had been made to communal areas such as dining rooms to promote this.
- Staff wore personal protective equipment (PPE). Training in infection prevention and control measures and the appropriate use of PPE had taken place.
- Systems were in place to admit people safely into the home.
- A regular programme of Covid-19 testing was in place for people and the staff team.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was adhering to infection prevention and control practices.

Inspected but not rated

Eastbourne Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was announced with 24 hours notice.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.