

Linksmax Limited

Fairview House Residential Home

Inspection report

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16 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fairview House is a care home for older people, some of whom are living with dementia. At the time of our inspection there were 22 people living in the home.

We found the following examples of good practice.

There were clear arrangements in place for screening visitors to the home. This included taking their temperature, carrying out a lateral flow test and asking questions in relation to whether the person had symptoms of Covid. There was a visiting pod in the grounds of the home with a dividing screen so that people could meet their relatives safely. Window visits had also taken place. The registered manager was working closely with families in order to manage new visiting guidelines safely.

Regular testing of staff and people in the home was taking place in order to identify any positive cases quickly and protect others in the home. Staff were supported to isolate if they or family member needed to as a result of symptoms or a positive test. No agency staff were being used, and staff weren't moving between homes. This lowered the risk of transmission. Staff were being supported to avoid use of public transport to get in to work.

Cleaning measures were in place to reduce the risk of transmission. This included attention to high touch points such as railings and door handles. Flooring in the home had been changed from carpet to hard flooring, during the pandemic to make it easier to clean. There were wipes available in bathroom to ensure they were cleaned after each use. Hand sanitising gel was available throughout the home.

The home had good supplies of Personal Protective Equipment (PPE) and we saw that staff were wearing this. Clinical bins were available for disposal of used PPE.

Procedures for safe admission of people in to the home were in place. This included ensuring that the person had a negative test before arriving and ensuring they isolated in their room for 14 days. People were given a 'virtual' tour of the building to help prepare them for moving in.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fairview House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.