

Enhanced Elderly Care Limited

Enhanced Elderly Care Service - Fellingate Care Centre Limited

Inspection report

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22 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Enhanced Elderly Care Fellingate is a care home registered to provide accommodation and personal care for up to 81 people. At the time of the inspection 66 people were using the service.

We found the following examples of good practice.

- Systems and procedures were in place to prevent the spread of infection. Only essential visits could take place at the time of inspection. Visitors were required to undergo a robust screening procedure before they could enter the home.
- The service promoted social distancing. Chairs and tables in communal areas were spaced out for people to enable them to share these spaces safely. Staff were provided with separate areas in which they could take their breaks.
- The service admitted people safely and in line with best practice guidance. People were required to have a negative COVID-19 test before admission.
- The home was well stocked with personal protective equipment (PPE). Staff were trained in how to use PPE safely. Systems were in place to safely dispose of used PPE.
- Staff and people were regularly tested for COVID-19 testing in line with government guidance. Best interests decisions were in place for people who lacked capacity to consent testing.
- The home was clean, tidy and well ventilated. Additional cleaning of frequently touched areas such as door handles was in place. Anti-bacterial door plates for opening doors were in situ. The provider had purchased equipment to deep clean rooms and communal areas.
- The home had supported the wellbeing of people and staff. People were encouraged and assisted to have contact with their relatives using electronic communications. Monthly surveys were carried out to see what people had enjoyed doing to maintain their well-being. The management team supported staff using a variety of means including providing emotional support from external professionals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.