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Ferndown Nursing Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ferndown Nursing Home is a care home. The home is registered to accommodate a maximum of 28 people who require nursing care. During this inspection there were 22 people living at Ferndown Nursing Home, some of whom were living with dementia.

We found the following examples of good practice.

All people using the service had received their first Covid-19 vaccine and there had been no outbreaks of Covid-19.

The service had safe and effective measures in place to prevent visitors from spreading infection at the entrance and on entering the premises. Staff always answered the door and gave visitors a personal protective equipment (PPE) pack. There was signage at front entrance advising visitors on lateral flow testing and PPE. Visitors had temperatures taken and a track and trace form completed.

The service had alternative arrangements to visiting in person. Relatives could book video calls or call on the telephone at any time. The home also facilitated window visits for relatives.

Staff were aware of the two-metre social distancing requirement. The service had two metre floor markers to enable staff and people using services to achieve social distancing.

The service had measures in place to prevent people from spreading infection when admitting a person to the service from hospital or from the community. Procedures were in place to ensure people isolated for the required period. Clear procedures were in place to ensure staff isolated for the required period should they test positive for Covid-19.

The service had stocks of PPE to enable staff to care for people safely. Hand sanitiser was available throughout the premises. Staff had PPE donning/doffing and handwashing training updates monthly.

Staff and people using the service accessed regular testing. All staff had completed NHS training on testing at home. The service was taking part in the whole home testing programme, this meant staff were tested for Covid 19 each week and residents were tested every 28 days.

The services premises looked clean and hygienic. The layout and facilities had been changed to support IPC and good ventilation. There were socially distanced tables and chairs in communal rooms. The service had a courtyard garden, residents used this during the summer for socially distanced visits. The service had built a visiting pod with an external entrance to facilitate visits.

IPC audits were completed regularly and included extra measures the service had put in place due to Covid-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ferndown Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. However, some agency staff worked in other locations and the provider was not aware of these locations. Following our inspection, the provider informed us that they had informed the local clinical commissioning group (CCG) of agency staff working at other services. We have signposted the provider to resources to develop their approach.
- We were assured that the provider's infection prevention and control policy was up to date.