

Ferrol Lodge Care Home Limited

# Ferrol Lodge

## Inspection report

49 Northenden Road  
Sale  
Cheshire  
M33 2DL

Tel: 01619624056

Date of inspection visit:  
17 November 2020

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22 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ferrol Lodge provides care and accommodation for up to 23 older people. 17 people were living at the home at the time of this inspection.

We found the following examples of good practice

A bespoke covid-secure 'visitors pod' had been constructed within the grounds of the home. The pod could only be accessed by visitors externally and they were not required to enter the care home. A commercially available online appointments 'App' had been utilised which enabled relatives to directly book an appointment for the visiting pod. By using an online 'App' this also reduced the burden on staff. The pod and booking system proved extremely popular and supported the wellbeing of residents, their families, and staff.

To reduce the time the registered manager spent inputting identification bar codes into the Covid-19 testing system, a bar code scanner had been purchased. The registered manager reported this had reduced the time spent inputting data by around three minutes per test.

As an additional layer of assurance, staff arrived and left work in their own clothes, changing in and out of their uniform within the workplace. Correct guidance was followed for laundering of uniforms.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

### **Inspected but not rated**

# Ferrol Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on Tuesday 17 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using Personal Protective Equipment effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.