

Glebe Care Ltd

# Glebe House Care Home (Nursing)

## Inspection report

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Date of inspection visit:  
18 November 2020

Date of publication:  
01 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Glebe House Care Home (Nursing) provides residential, nursing and respite care for older people who are physically frail. It is registered to accommodate up to 41 people. At the time of our inspection 29 people were living at the service.

We found the following examples of good practice.

Visitors to the service answered health screening questions, had their temperature taken, and contact details recorded for track and trace purposes. They were required to use hand sanitiser and wear a mask. Visits by relatives were booked in advance. The provider had created a safe visiting area with entrance doors from the garden and a large perspex windowed booth with chairs either side.

New admissions to the home from hospital had received a negative COVID-19 test and isolated for 14 days during which they were observed for any signs or symptoms developing. People were retested as soon as possible as part of the homes usual testing regime.

Staff wore a badge with their photograph and name which helped people to feel reassured and familiar with staff, despite them wearing face masks.

The registered manager had adapted the hairdressing salon to be used as a sanitising room for visiting health professionals. They used this room to put on personal protective equipment (PPE) and for belongings to avoid carrying them through the home.

Staff received update sessions on infection control by the manager in handover and supervision meetings. These took place in the lounge area for staff to socially distance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in Infection prevention and control.

This inspection took place on 18 November 2020 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.