

Glenbank Care Home Ltd

# Glenbank Care Home

## Inspection report

803 Chorley Old Road  
Bolton  
Lancashire  
BL1 5SL

Tel: 01204841349

Date of inspection visit:  
21 January 2021

Date of publication:  
01 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

We found the following examples of good practice.

The procedures for essential visitors were clearly explained on entering the premises, handwashing facilities were available and a screening form had to be completed prior to being admitted.

The home had purchased a visitors' pod which meant people could visit their loved ones in a safe and secure environment. An extra staff member was on duty when people were visiting to help ensure safety.

Staff took separate breaks and had signed a no car share policy to help minimize the risk of spreading any infection. Staff had also signed an agreement not to work elsewhere in order to minimize the risk of contact with infection.

Staff were paid for their time when attending the home for testing.

A clear contingency plan was in place in the event of an outbreak and the need for some people who used the service to isolate. Part of the home had been re-purposed and could be used as a separate lounge in the event of an outbreak.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# Glenbank Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection took place on 21 January 2021.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.