

Wakefield MDC

# Flanshaw Lodge

## Inspection report

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Date of inspection visit:  
25 March 2021

Date of publication:  
29 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Flanshaw Lodge is a care home which can accommodate up to 25 people who require accommodation for personal care. At the time of our inspection there were 17 people living in the home.

We found the following examples of good practice.

The home had systems in place to support relatives to visit their family members, minimising the risk of infection. There were systems in place to allow safe visits in the home and there was also a designated room to facilitate visits with direct access from outside. Zoom calls had also been facilitated for relatives who were unable to visit, and the registered manager provided regular updates to relatives to ensure communication was maintained.

The registered manager and staff had considered how to prevent social isolation during the pandemic. They had put in place additional activities to ensure peoples well-being.

We observed signage around the home to guide staff on the use of protective personal equipment (PPE). The premises were clean and hygienic.

COVID-19 tests for staff were being carried out in line with guidance. Staff also had regular lateral flow tests (LFT) to ensure any staff who were not presenting with any symptoms were identified promptly.

Risk assessments were in place to consider and reduce any impact to people who used the service and staff who may be disproportionately at risk of COVID-19. These included Black, Asian and Minority Ethnic groups (BAME), people with learning disabilities and people with dementia.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Flanshaw Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We identified some areas where we were only somewhat assured. We found staff were travelling to and from work in the same clothes, they were not changing on arrival or at end of their shifts to reduce the risk of cross infection. People who used the service were not being offered monthly COVID 19 testing. These areas were addressed immediately by the registered manager and provider and we have also signposted the provider to resources to develop their approach.