

The Orders Of St. John Care Trust

Goodson Lodge Care Centre

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Goodson Lodge is a residential care home which is registered to provide a service for up to 64 people. There were 52 people living at Goodson lodge at the time of our inspection. The service provides support for people 65 and over, some of whom are living with dementia. People are supported at this service across two floors and four separate wings referred to as 'households'.

We found the following examples of good practice.

The service had implemented robust Personal protective equipment (PPE) policies and processes. Staff changed into their uniform onsite and had received training in how to use PPE correctly. The service had a 'clean' and 'used' changing room system which meant risk of carrying pathogens in and out of the service was reduced. A pathogen is any microorganism that can cause disease.

People were supported to have visits with their family. Visits took place outside, were pre-booked and followed social distancing guidelines.

The service had regular support from a specialist dementia nurse. The nurse advised the service on how to support people living with dementia to follow social distancing guidelines or maintain isolation periods where necessary.

The service responded to people's individual needs during the isolation period, if required, one to one support was implemented to ensure guidelines could be followed.

Regular audits were completed by the management team to ensure cleaning and infection control policies were being implemented effectively. The service used technology to enhance quality assurance and infection control training. For example, the service had purchased an illuminometer, this was a machine that detects microbes on surfaces indicating if cleaning was sufficient.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Goodson Lodge Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.