

Alliance Care (Dales Homes) Limited

Henleigh Hall Care Home

Inspection report

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South Yorkshire
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Date of inspection visit:
18 August 2020

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01 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Henleigh Hall Care Home is a purpose-built nursing home that provides care for up to 62 older people, across three units named, Porter, Rivelin and Loxley. The home provides accommodation, personal care and nursing care.

We found the following examples of good practice.

- The provider went into early lockdown and preparations around infection prevention and control were made in advance of and escalation in the spread of COVID-19.
- All visitors are asked to complete a visitor's declaration form which includes their contact information and their temperature is checked. Hand sanitiser is provided in the entrance area and visitors are required to wear personal protective equipment (PPE) provided by the home. For example, a mask, apron and gloves. The home has a booking system in place to stagger visitors and visiting times. Visitors have no contact with other people living at the home and have minimal contact with the nursing home staff. Visits have been taking place in the garden area and a gazebo has been provided.
- Dedicated staff including cleaning staff are deployed in specific units in the home to reduce the risk of cross contamination and infection across units. Staff wear appropriate PPE and follow the current guidance. The home is not reliant on agency staff to cover staff absences as they have a good supply of bank staff.
- Staff have provided additional social care support to people to help them maintain their mental wellbeing. The innovative use of technology has enabled relatives to stay in touch with their family members. The home has found creative ways to provide activities and entertainment throughout the pandemic. For example, people have been supported to send and receive postcards from local schools.
- New admissions are tested for COVID-19 and the results are known before they are admitted to the home. All new admissions are isolated in their rooms for 14 days. Staff dedicate time to spend with new admissions to support them through their isolation period and adjusting to their new home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Henleigh Hall Care Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.