

Mr Raymond Hancock

# Fulford Nursing Home

## Inspection report

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23 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The service is a nursing home providing care and accommodation for up to 28 people. At the time of the inspection 20 people were using the service.

We found the following examples of good practice:

- Staff were well supported and there were good communication systems between staff and the management team.
- The provider had a very positive and proactive approach to working with partners and continual improvement. They had made recent changes to further enhance the robustness of systems in place. This was in response to an evaluation of lessons learned and advice from external infection prevention specialists and healthcare professionals.
- There was a comprehensive range of policies to help staff manage the coronavirus pandemic.
- There was a strong emphasis on continuing to promote the emotional wellbeing of people who used the service throughout the pandemic. People provided very positive feedback about the care they received and understood why extra precautions were in place to help keep them safe. At the start of the pandemic staff had used creative methods to demonstrate to people the personal protective equipment they would be wearing.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.