

Hallmark Care Homes (Cambridge) Limited

Arlington Manor Care Home

Inspection report

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Date of inspection visit:
11 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Arlington Manor is a nursing and residential care home for up to 85 elderly people some of who may be living with dementia. At the time of our inspection there were 51 people using the service.

We found the following examples of good practice.

The service was not allowing any visiting at the service unless for exceptional circumstances for example if a person was on end of life care.

Any person entering the building had their temperature taken, washed their hands, completed a health questionnaire and wore full personal protective equipment (PPE).

People were supported by staff in full PPE, whether that person was COVID-19 positive or negative. This was to protect both staff and people living in the service from spreading infection.

The building was clean and free from clutter. The deputy manager told us that the cleaning schedule was updated at the beginning of the COVID-19 pandemic and frequent cleaning was carried out throughout the day.

The deputy manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group), and were well supported as a result.

Whole home testing was in place for people, visitors and the staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Arlington Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.