

Job's Close Residential Home For The Elderly

# Job's Close Residential Home for the Elderly Limited

## Inspection report

Lodge Road  
Knowle  
Solihull  
West Midlands  
B93 0HF

Tel: 01564773499  
Website: [www.jobsclose.org.uk](http://www.jobsclose.org.uk)

Date of inspection visit:  
28 January 2021

Date of publication:  
09 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Job's Close Residential Home for the Elderly Limited provides accommodation and personal care to a maximum of 35 older people. At the time of our visit 29 people lived at the home. Some of those people lived with dementia.

We found the following examples of good practice.

- Staff had shared information with people to help them understand the pandemic and stay safe. People had been given 'Covid-19 information packs' which advised them what they needed to do if they felt unwell or displayed symptoms.
- People had been supported to maintain links with their community. Some people had enjoyed knitting blankets for the local dog's home. The local church choir had visited the home to sing to people from a safe distance.
- One computer and three computer tablets had been purchased to help people keep in touch with others who were important to them.
- Staff used a variety of methods to ensure the communication between them and people was effective. One person had a hearing impairment so staff wrote things down for them which promoted their independence.
- Social activities had been adapted during the pandemic to keep people occupied and active. For example, gentle exercise classes took place, but the numbers of attendees had been reduced and more 1-1 activities had been made available.
- Furniture in communal rooms had been rearranged which encouraged people to social distance. Windows throughout the home were slightly open which ensured good ventilation.
- Cleaning schedules had been increased and specialist cleaning equipment was used daily to complete deep cleans of the environment. Use of the equipment meant areas which were difficult to clean by other techniques were sanitised.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Job's Close Residential Home for the Elderly Limited

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.