

Berkley Care (Tournament Fields) Limited

Leycester House

Inspection report

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Date of inspection visit:
22 December 2020

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11 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Leycester House is a care home which provides accommodation, personal and nursing care for up to 78 people, including people living with dementia. At the time of our inspection 60 people lived at the home.

We found the following examples of good practice.

Prominent signage directed visitors to the home's procedures and provided visual reminders for staff on hand washing techniques, making space and the correct order for putting on and taking off their Personal Protective Equipment (PPE). Face masks and aprons were provided to visitors and their temperatures taken on arrival. All visitors were required to sign a health declaration.

People were supported to take part in events which included a choir practice where the teacher lead the practice session virtually and people practised Christmas songs. Gazebos were used in the garden during warmer weather and a self contained chalet style building was available for indoor visits. This had two separate entrances, an automatic sanitising system and was partitioned, which provided a safe and warm area for visits all year round.

People were supported to stay in touch with their families through face time and telephone calls during visiting restrictions. Regular updates were shared with relatives by email and video calls with senior management.

Staff were trained in infection control and how to use PPE safely. The manager provided mini workshops to staff to share information about testing and vaccinations.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Leycester House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.