

Lakeview Rest Homes Limited

Lakeview Rest Homes

Inspection report

10-12 Lake Road
Lytham St Annes
Lancashire
FY8 1BE

Tel: 01253735915

Website: www.lythamresthomes.co.uk

Date of inspection visit:
26 November 2020

Date of publication:
08 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lakeview is registered to provide personal care for up to 28 people. Accommodation is accessible by a lift between the floors. There are two lounges, a large dining room and a garden for people to use. At the time of the inspection there were 22 people living at the home.

We found the following examples of good practice.

- Visiting at Lakeview Rest Homes was restricted. Visitors were required to follow best practice guidance and wear appropriate personal protective equipment (PPE). Their visiting policy and restrictions had been discussed with people, their families and friends.
- New admissions and people who had returned from hospital were risk assessed and their immediate care and support followed government guidance. This included people having to isolate in their bedrooms.
- Testing for Covid-19 for people and staff had occurred and was ongoing on a regular basis. The registered manager had ensured people who had tested positive were quarantined and cared for in their bedrooms.
- Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving higher risk environments. Additional PPE measures were in place when supporting people who had tested positive for Covid-19. We observed staff wearing PPE appropriately.
- Staff said the registered manager was very aware of what precautions needed to be in place and felt everything was in place to keep them safe. We saw up to date infection prevention policy, covid risk assessments and a business continuity plan. We observed the home looked clean and hygienic.
- People received support to maintain their relationships with their families and friends. This was achieved through telephone and video calls. The provider was in the process of building a visitors pod in the garden to allow face to face visits to take place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this provider was following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Lakeview Rest Homes

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.