

Landona House Limited

Landona House

Inspection report

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Date of inspection visit:
29 January 2021

Date of publication:
26 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ladona House is a residential care home providing personal care to 29 people aged 65 and over at the time of the inspection. The service can support up to 45 people.

We found the following examples of good practice.

- People were supported by staff who wore Personal Protective Equipment (PPE) in line with current guidance.
- A whole home COVID-19 testing programme was in place in line with current guidance.
- People were supported by staff to communicate with their relatives via telephone calls and video calls and through sharing of photographs. The provider had created a social media profile that was used solely for communication with relatives.
- Where staff were disproportionately at risk of infection, measures were in place to mitigate risk to them including not being required to work and the use of additional PPE.
- Where people had sensory impairments which affected their ability to communicate, measures were put in place to support effective communication. One person had a hearing impairment so staff wrote on white boards to communicate with them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Landona House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.