

Indigo Care Services Limited

Lansbury Court

Inspection report

Parkhouse Avenue
Castletown
Sunderland
Tyne And Wear
SR5 3DF

Tel: 01915493950
Website: www.orchardcarehomes.com

Date of inspection visit:
27 November 2020

Date of publication:
13 January 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lansbury Court is a care home that provides accommodation and personal care for up to 56 people, some whom may live with dementia. At the time of the inspection there were 44 people living in the home.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching or spreading infection. Every staff member and visitor had their temperature taken at the door and were given a mask to wear. Everyone had to use the hand sanitiser and complete a health declaration upon entering the home.
- The environment was clean. Additional cleaning was taking place, including of frequently touched surfaces.
- There was sufficient personal protective equipment (PPE) such as masks, aprons, gloves and visors. Staff had undertaken training in infection control and how to put on and take off PPE safely.
- Staff supported people's social and emotional wellbeing. Local visiting restrictions were in place so people were supported to keep in touch with their family members via video or telephone calls and social media messages.
- People and staff were regularly taking part in the coronavirus testing programme.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lansbury Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.