

LMB Hillcrest Home Limited

Hillcrest Residential Home

Inspection report

12 Hill Top Road
Leeds
West Yorkshire
LS12 3SG

Tel: 01132639002

Date of inspection visit:
27 October 2020

Date of publication:
16 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

- During times visiting was permitted in line with local policy, the service was booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Visitors were screened on arrival and provided with PPE and handwashing facilities. A summerhouse had been constructed in the garden to offer additional flexibility to visits and activities.
- The service had worked hard to meet people's social needs to compensate for the lack of family visitors and entertainers. This included a 'pen pal' scheme with the local community. We saw staff working hard to keep people occupied and stimulated.
- The service had bought portable sinks to ensure staff and visitors were able to wash their hands in the exact vicinity of the PPE stations to reduce the risk of cross-contamination.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review of infection control practices to identify good practice and areas for development in infection prevention and control.

Inspected but not rated

Hillcrest Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.