

Hillcroft Nursing Homes Limited

Hillcroft Nursing Home

Morecambe

Inspection report

Woodlands Drive
Morecambe
Lancashire
LA3 1LZ

Tel: 01524858599

Date of inspection visit:
19 March 2021

Date of publication:
21 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hillcroft nursing home provides personal care and accommodation for up to 54 people in single ensuite bedrooms. At the time of this inspection there were 47 people living in the home. The home is spacious with a variety of communal areas and gardens.

We found the following examples of good practice

There were clear systems in place which helped ensure visitors understood and could follow best practice in relation to infection prevention and control (IPC). The service had written to relatives about recent changes to visiting and how to book in visits. Lateral flow testing (LFT) was available for nominated visitors. There were a variety of alternatives to visiting which included, window visits, social media platforms accessed through tablets on each floor which were purely for social contacts.

Staff breaks were staggered and staff rooms had been arranged to help staff maintain social distancing. An unoccupied bedroom had also been used as a staff facility which helped maintain social distancing. Staff worked in the same areas as far as was possible.

People living in the home had been supported to have regular Covid 19 tests and vaccinations. Staff continued to be tested regularly and were provided with additional information about vaccination which helped encourage the majority of staff to be vaccinated.

Personal protective equipment, (PPE) was available throughout the home. Staff were observed wearing this. Areas for staff to put on and take off PPE and to change their clothes had been provided.

The home was clean and had followed enhanced cleaning procedures in response to the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Inspected but not rated

Hillcroft Nursing Home Morecambe

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commissions' (CQC's), response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.