

Knightswood Residential Home for the Elderly Limited

Knightswood Care Home

Inspection report

Off Manchester Road
Blackrod
Bolton
Lancashire
BL6 5LS

Tel: 01204692689

Date of inspection visit:
21 October 2020

Date of publication:
12 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

- COVID-19 questionnaire/risk assessments and temperature checks were completed for any visitors, this helped the home to manage risk.
- Mail/parcels were left in the entrance for three days before opening. This was done to ensure that COVID-19 was not brought into the home on anything that was delivered from outside.
- An air sanitiser was used in communal areas three times a week to help to remove/reduce any germs in the air.
- Seating in communal areas had been reduced in an effort to encourage social distancing.
- The home had a dedicated room for visitors to use when this was allowed. This room had a separate entrance which meant that visitors did not need to go through the home, which reduced risk. The visitors room also had a perspex screen between visitors and residents and the seating was socially distanced.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This service was inspected but not rated.

Inspected but not rated

Knightswood Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 21 August and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.