

Larchwood Care Homes (South) Limited

# Lily House

## Inspection report

Lynn Road  
Ely  
Cambridgeshire  
CB6 1SD

Tel: 01353666444

Date of inspection visit:  
05 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lily House is a purpose built two-storey residential care home providing accommodation and personal care for up to 44 older people and people living with dementia. At the time of our inspection there were 31 people using the service.

We found the following examples of good practice.

Staff followed the provider's robust infection prevention controls when commencing their shift. The home was divided into two zones, first floor and ground floor. Staff changed into their uniforms in a designated area within their zones, this was to reduce risk of infection by reducing staff movements within the home. There were areas for staff to change and dispose of personal protective equipment (PPE) appropriately.

Staff recorded their temperatures at the start of each shift. Both staff and people took part in the national COVID-19 testing programme for care homes. Individual risk assessments were completed to keep people and staff safe. Visitors to the home were required to take a rapid COVID-19 test and wait for the result before they could enter the home.

People who lived at Lily House had their temperatures checked twice a day. Furniture in communal areas had been repositioned to promote social distancing. People and most of the staff had recently received their second vaccination for COVID-19.

Staff completed training in infection control and the correct use of PPE. The infection control champion completed daily monitoring and visual checks to ensure best practice was followed. Staff competency was regularly checked.

The building looked clean and free from clutter. Appropriate cleaning products were used to ensure good infection control was maintained. Cleaning schedules ensured frequently touched areas were sanitised regularly.

There was good communication between staff and people in relation to COVID-19. The wearing of masks had made communication more difficult for some people and this had been addressed by the staff. For example, staff used points of reference, body language and the use of a whiteboard to support good communication.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below. □

**Inspected but not rated**

# Lily House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.