

Gainford Care Homes Limited

Lindisfarne Care Home

Inspection report

Carr House Drive
Newton Hall
County Durham
DH1 5LT

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Date of inspection visit:
09 February 2021

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24 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Lindisfarne Care Home provides accommodation and nursing and personal care for up to 63 people. At the time of inspection, there were 55 people living at the home.

We found the following examples of good practice.

- All visitors had a temperature check and completed a health declaration before entry. There was ample PPE and handwashing facilities available.
- The home was clean, and staff were regularly cleaning frequently touched surfaces.
- Staff had received guidance on correct PPE use and were following this.
- The provider recognised the contribution staff made throughout the pandemic by increasing pay rates and paying staff when they needed to isolate.
- The manager used 'zoning', creating separate areas of the home with dedicated staff and facilities, to minimise the risk of the spread of infections.
- The provider had created a screened indoor visiting area for relatives to visit their loved ones.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lindisfarne Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.