

Housing With Care Ltd

# Linear Park Residential Care Home

## Inspection report

Bradlegh Road  
Newton Le Willows  
Merseyside  
WA12 8RA

Tel: 01925221635

Date of inspection visit:  
15 January 2021

Date of publication:  
17 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Linear Park Residential Care Home is registered to provide accommodation and personal care for up to 31 people. At the time of our inspection, 29 people were living at the home.

We found the following examples of good practice.

We were assured the provider and staff at the home had taken appropriate action to help minimise the spread of infection and help ensure people were safe during the COVID-19 pandemic.

Staff had received appropriate training and guidance in infection prevention and control (IPC) and were observed to follow correct procedures in the use of personal protective equipment (PPE). There were sufficient supplies of PPE located around the service and appropriate locations identified for staff to safely remove and dispose of PPE. The home was kept clean and hygienic with regular cleaning schedules adhered to.

The service made effective use of available COVID-19 testing for both people living at the home and staff. People coming to live at the home were supported to do so safely.

The service followed safe visiting procedures to minimise the spread of infection. Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with family and friends through the use of technology.

Staff followed shielding and social distancing rules and encouraged people to maintain social distancing where able to. To help maintain people's health and wellbeing, 'support bubbles' had been created when using communal areas; this had helped reduce anxiety and increased positive relationships within the home. Where social distancing was not possible due to the level of care required, staff followed correct guidance in the use of personal protective equipment (PPE).

Safe procedures were in place for admitting people into the service. Staff ensured people newly admitted were given additional support to maintain their health and wellbeing.

We were assured this service were following safe infection prevention and control measures to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# Linear Park Residential Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.