

Lincolnshire Licences Limited

Holmleigh Care Home

Inspection report

Lincoln Road
Navenby
Lincoln
Lincolnshire
LN5 0LA

Tel: 01522810298

Date of inspection visit:
25 November 2020

Date of publication:
08 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holmleigh Care Home is a residential care home providing accommodation and personal care for up to 44 older people. At the time of the inspection 35 people were living at the home.

Some staff had entered and left the premises at the start and end of their shift wearing their uniform. This increased the risk of spreading infection. We also found recording of daily staff temperatures was not consistent. This meant the provider could not accurately monitor for potential signs of infection within the staff team. These issues were discussed with the deputy manager who took immediate action to address the concerns.

We found the following examples of good practice.

- A recent outbreak of COVID-19 was well managed and staff understood how to support people safely.
- Infection prevention and control policies had been updated to reflect current national guidance.
- The provider had a system in place to ensure a sufficient and continued supply of personal protective equipment (PPE) was maintained.
- Enhanced cleaning schedules were in place and housekeeping staff were clear about their responsibilities. In addition, arrangements were in place for deep cleaning of the premises by an external company.
- Staff who had tested positive or displayed symptoms of COVID-19 infection had been supported to isolate and subsequently return to work in line with government guidance.
- Staff had been trained about how to prevent and control the spread of infection. This included how to put on, take off and dispose of PPE safely.
- Guidance and information on COVID-19 restrictions was available and visible for people living in the home, staff and visitors.
- People living in the home and staff took part in a regular testing programme. This meant that anyone who had contracted COVID-19 was identified in a timely way.
- COVID-19 risk assessments were in place, which included information to guide staff about how to support people who lived in the home.
- People were supported to maintain contact with family and friends in whichever way they preferred. For example, they were supported with telephone calls, video calls and letter writing. Socially distanced or window visits had been restricted during the outbreak. However, systems were in place to ensure those people who were at the end of their lives were safely able to have more direct contact with family and friends.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection and prevention and control guidelines.

Inspected but not rated

Holmleigh Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced on the day of the inspection prior to entering the premises.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to areas where they need to develop their approach to infection prevention and control. For example, recording of staff temperatures and some staff wearing uniforms outside of the premises.