

Anchor Hanover Group

# Holmpark

## Inspection report

212 Hagley Road  
Edgbaston  
Birmingham  
West Midlands  
B16 9PH

Tel: 01214563738  
Website: [www.anchor.org.uk](http://www.anchor.org.uk)

Date of inspection visit:  
15 April 2021

Date of publication:  
13 May 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Holmpark is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. The service accommodates up to 39 older people, some who are living with dementia. At the time of our inspection there were 35 people living in the home.

We found the following examples of good practice.

- Visitors were screened for symptoms of Covid-19 and were required to complete a lateral flow test on their arrival to ensure their visit could take place safely in line with current guidance.
- People had been supported to maintain contact with people who were important to them. The provider had devices to enable people to have virtual contact with family members. In line with guidance, visiting to the home had recommenced.
- Ample stocks of personal protective equipment (PPE) were available.
- Staff received Infection Prevention Control (IPC) training which included donning and doffing of PPE and PPE usage.
- Staff and people were tested regularly in line with government guidance. People or staff who tested positive were required to self-isolate in line with current government guidance.
- Cleaning schedules had been increased to monitor cleanliness of the environment.
- Staff told us they felt supported by the provider and manager. Initiatives had been introduced such as free meals for staff when they were on duty.
- The provider's IPC policy was up to date and had been reviewed when new government guidance had been issued.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Holmpark

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 April 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.